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Strengthening ImmiAccount security through Multi-factor Authentication (MFA)

The Department of Home Affairs is enhancing user security by introducing Multi-factor Authentication (MFA) for ImmiAccount.

From 18 June 2025, new and existing users will be required to set up MFA when creating or logging in to ImmiAccount. Once MFA is enabled, it will be required at each login or to make account changes. Users will be able to reset their own authentication method in ImmiAccount.

To prepare for MFA for ImmiAccount you can:

- install an authenticator app such as Google or Microsoft on your mobile device or personal computer
- verify your email address if you haven't logged in to your ImmiAccount in the last 6 months.

ImmiAccount is the primary online gateway for accessing Australia's visa and immigration services. MFA provides an additional layer of security beyond your password and aligns with Australian Government cyber security standards.

For more information see Multi-factor Authentication (MFA) for ImmiAccount. From 18 June 2025, step-by-step instructions on how to set up MFA will be in ImmiAccount.

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